



Legal service point and PrivacyPortal for over 1000 .nl registrars

Free legal support for questions pertaining to privacy, general terms and conditions, and more

Registrars of .nl domain names regularly come across legal questions, yet they lack the knowledge to answer them, and the costs of legal advice can be very high. Furthermore, the new privacy rules under the GDPR impose various obligations upon registrars that call for time and knowledge.

Consequently, in cooperation with SIDN from February 2018, the VvR has set up an independent legal service point to help registrars with legal advice. Free for members of the VvR, the service point enables .nl registrars to obtain quick, solid, and practical advice for all their questions regarding privacy law, general terms and conditions, and legal issues around domain names. To execute this, the VvR and SIDN are working together with the legal consultancy firm ICTRecht, which specialises in such issues.

To further compliment the legal service point, the VvR offers the VvR PrivacyPortal in cooperation with SIDN and JuriBlox. Via this PrivacyPortal, registrars can easily and independently generate the documents they need to comply with the GDPR.

1 | THE LEGAL SERVICE POINT FOR REGISTRARS

WHAT QUESTIONS CAN BE ASKED VIA THE SERVICE POINT?

Do you, as a registrar, have questions regarding privacy or general terms and conditions, or do you have a legal question pertaining to a domain name? The legal service point can help you with this. Think of questions such as:

<ul style="list-style-type: none"> • What should you include in your privacy statement? • Who should you enter into a data processing agreement with? • Are your general terms and conditions also suitable for delivering to customers? • Can customers exercise the right of withdrawal when registering a domain name? • When are your general terms and conditions applicable? • Are you obligated to give out your name, address, and other personal details? • Can you own a domain name? 	<ul style="list-style-type: none"> • What can you do when a domain name holder is not paying? • When can you cancel a domain name? • Is the registrar allowed to enter his or her own details into the domain name details on behalf of a .nl domain name holder? • Are you entering into a contract with a new customer or supplier, and do you have questions about this? • What should you do if an employee makes an unauthorised data modification? • How should you deal with a “Notice and Takedown” request from SIDN?
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CONCRETE AND PRACTICAL ADVICE DOCUMENT

Registrars receive a practical advice document tailored to their questions, in which the legal issue is analysed and answered in a concrete manner. Moreover, clear advice is given to immediately serve you.

FREE LEGAL ADVICE?

Yes, the legal service point is free for you as a registrar and member of the VvR. The only condition is that the legal question must fall within the [scope of the legal service point](#). You can find out what this includes on the VvR-Portal. If you have any further questions, you can submit a [form through the VvR-Portal](#) or via: juridischloket@ictrecht.nl.

2 | THE VVR PRIVACYPORTAL

The VvR PrivacyPortal gives registrars one place where they can generate, edit, and update all of their legal documents. First, a privacy scan will be conducted to determine the extent to which you are already compliant with the GDPR. On the basis of these results, you will receive relevant, customised advice, including the steps you need to take next. If you have any legal documents already, you can upload these easily. Information about expansions or employee privacy can also be documented. Ultimately, thanks to the PrivacyPortal, you can easily comply with the obligations that the GDPR imposes.



DOCUMENTS

The VvR PrivacyPortal helps you draft customised privacy documents, data processing agreements, and a disaster plan. The documents that are relevant to you will be put together based on an interactive questionnaire. Hence, every document is tailored to your particular situation and needs. Additionally, the VvR ensures that all of your documents stay up-to-date and compliant with new laws.



ADVICE

The VvR PrivacyPortal also offers privacy advice that is tailored to your organisation and can serve as a guideline for your privacy officer or employees. You will be able to get clear answers to questions such as, “what should I do when I suspect a data breach?”, or, “when am I obliged to report a data breach to the Data Protection Authority (DPA)?” The tool can also be used to perform a privacy impact assessment (PIA). This helps you to explore the impact of a certain corporate process on the privacy of your customers, suppliers, and employees.



REGISTERS

The VvR PrivacyPortal allows you to comply easily with the administrative obligations under the GDPR. Data processing and security incidents can be stored and monitored easily and in a neat manner in one central location. By means of the interactive questionnaire, the relevant information will be collected. Thus, the VvR PrivacyPortal shows you at all times what processing activities are taking place, any points of attention, and what steps you need.

FREE VVR PRIVACYPORTAL

The VvR PrivacyPortal is free for you as a member of the VvR. Go to the [website, where you can undertake a privacy scan and sign up now.](#)